



URGENT CARE



Thank you for your Patience.

We are currently experiencing longer than usual wait times due to this latest surge in COVID-19 cases. Please accept our apologies for any inconvenience this may cause. Our staff of healthcare providers is currently seeing a near-record level of patients in COVID-19 cases. Rest assured, we are doing everything we can to move patients through our urgent care centers as quickly as possible while delivering the same kind of safe and effective care you'll expect when it's your turn to be seen.

There are some steps you can take that will help reduce your waiting room time, check-in online:

- 1 | Check-In Online
- 2 | Complete Paperless Registration
- 3 | View Current Wait Times
- 4 | Receive Text Reminders and Alerts
- 5 | Wait **Anywhere!**
- 6 | Text Us When You Arrive, and We'll Let You Know When It's Time to Come Inside!

As always, St. Joseph's/Candler Urgent Care is here for you. We ask that you remember all healthcare workers have been working long, exhausting hours since the start of the pandemic. This is a difficult time for all of us, but we will get through this together. Again, let us apologize if you experience a long wait at one of our urgent care centers, and we appreciate your patience with us.